

The Foundation: Privacy Policy

This document outlines the privacy policy of The Foundation c/o Light of Hope Homes and Schools NPC, registration number: 2020/141293/08.

This Policy details how The Foundation collects, stores, protects and uses personal information – that is information that can be used to identify an individual or a company (juristic person) – in connection with the offerings on our website – www.the-foundation.co.za – (referred to as the “Site”) and through your dealings with us (referred to as the “Engagements”).

Audience

Personal information submitted to us by using this Site or our Engagements is governed by this Privacy Policy.

What is personal information?

Personal information includes:

- certain information that is collected automatically when you visit our website,
- certain information collected on our Engagements,
- certain information collected on submission, and
- optional information that you provide to us voluntarily.

Additional information captured on the website that does not classify as personal information may also be collected and processed, including but not limited to:

- anonymised information,
- de-identified information that cannot be associated with an individual,
- statistical information, and
- information that is public knowledge, which has been publicly and voluntarily disclosed.

Who is processing your data?

Any data processing is for the exclusive use of The Foundation c/o “Light of Hope Homes and Schools NPC”, a not-for-profit entity incorporated within the laws of South Africa, with registration number 2020/141293/08 and the following contact details:

Email: info@the-foundation.co.za

Tel: +27 661844144

What are we processing and why?

In certain cases, we will process your data after obtaining your consent. You are free to withdraw your consent at any time. We may process your data with your consent for the following purposes:

- Electronic communications: to email website “updates” subscribers or by contacting us via a form or email address upon the Site.
- Cookies: in order to grant you a personalised experience when dealing with us. You may decline the installation of cookies. However, this may affect the functionality of our website and/or prevent you from using the Site entirely. If you opt out of using cookies, we may store a single cookie in order to remember this preference.
- For website analytics: storing details such as your IP address, bounce rate, page time, cost per click, most visited pages and device information. These tracking cookies may be declined at any time.

Also, in order to fulfil our obligations to you in terms of the Engagements with us, we may need to process your data. We will process your data when we are required by law to do so, such as complying with an obligation imposed on us, handling claims, complying with regulation or pursuing good governance. We may also process your data in terms of legitimate interest, as long as the data being processed is strictly necessary, proportional and does not infringe on your individual rights to privacy. Processing may take place in terms of the following necessary scenarios:

- To monitor and analyse how to improve our Engagements and/or our Site, as well as to keep the same secure and free from abuse. This may include communications such as surveys and/or direct electronic communications.
- To keep active communications with you. Certain communications are necessary during delivery of our Engagements and when we have a legitimate interest in keeping you informed about our Engagements.

Where is your data processed?

Our primary region for storing and processing data is South Africa. In some cases, your information may be stored and processed outside of the country or region where it was originally collected in order to complete our obligations to you. In some of these countries, you may have fewer rights in respect of your information than you do in your country of residence. Your agreement to the terms of this Privacy Policy, followed by your submission of information in connection with our Engagements, represents your agreement to this cross-border transfer of personal data.

Who else will have access to your personal information?

Our technology partners who manage and host our internet and mobile application technology platforms may have access to your data whilst upgrading our technology platforms but in this case, we will ensure that your data is protected and remains confidential. We will not sell your information or allow your information to be used by any other third parties for other means.

How are we processing your data?

We will process personal data only as a result of the provision of our Engagements or in operating our Site. We will ensure that our employees and service providers are subject to confidentiality agreements and any statutory privacy obligations.

What happens in the event of a breach?

In the event of a confirmed breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data, we shall promptly assess the risk

to people's rights and freedoms and without undue delay, report this breach to the appropriate authorities, controllers, responsible parties and subjects as required by law. We will cooperate with you and take such reasonable commercial steps as are directed by you to assist in the investigation, mitigation and remediation of each such data breach.

Your rights

You have the right to request access to and rectification or erasure of your personal information. You may also restrict process or object to processing in accordance with relevant data protection regulation. In cases where consent was given, you have the right to withdraw consent at any time. If you do request that your information is deleted, all information will be permanently erased except for information that we are required by law to keep. You may exercise your rights at any time by lodging a request with us at info@the-foundation.co.za.

Updating your information

You may update your information in writing at any time by submitting a support request or sending an email to us at info@the-foundation.co.za. Please remember that it is your duty to keep information updated so we can correctly provide you with the Engagements, and you undertake to verify the information you have handed us from time to time to make sure that it is accurate.

Changes to this policy

This policy may be updated from time to time. You may be required to accept the updated Privacy Policy in order to keep using our Engagements. Alternatively, we may post non-material changes to this Privacy Policy on our Site, with a notice advising of the effective date of the changes. We may notify you of material changes to the Privacy Policy by email (or otherwise) prior to the effective date of the changes.